

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES**  
**ANSARI NAGAR, NEW DELHI- 29**  
**STORES SECTION (DO)**

Ref. No. 15/SO(DO)/Uro./PAC/2025-26/M&E

Date : 24.02.2026

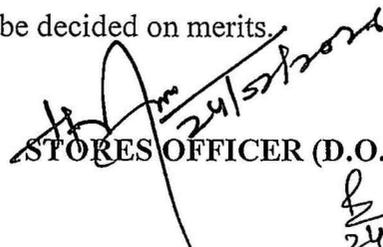
Sub: Requirement of Consumable Robotic Instruments for KTP & Robotic Stapler for existing Robot Model No: DA VINCI XI for the Department of Urology, at AIIMS, New Delhi- 110029, on proprietary basis inviting comments thereon.

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On specific requirement of Department of Urology, Store Section (DO) is in the process of procurement of Consumable Robotic Instruments for KTP & Robotic Stapler from M/s. (Mfg. M/s. **Intuitive Surgical Sarl., Switzerland**) through its authorized dealer M/s. **Intuitive Surgical India Pvt. Ltd.**). The principal M/s. **Intuitive Surgical Sarl.**, has submitted following documents:

1. PAC format duly signed by Departmental TSEC (page no. 1)
2. Performa Invoice from principle/authorized distributor M/s. Intuitive Surgical India Pvt. Ltd., (page no. 2-5)
3. Warranty on instruments and accessories (returns & complaints) letter declaration (page no. 06)
4. Principle Proprietary Certificate (copy enclosed at page no. 07)
5. GeM non availability report (page no. 8-9)
6. Authorization to M/s. Intuitive Surgical India Pvt. Ltd. (page no. 10)
7. Non Black Listing Certificate (page no. 11)
8. Rate Reasonability Certificate (page no. 12)
9. Fall Cause Declaration (page no. 13)

Now, in view of the above, the said proposal is uploaded on AIIMS website for period of 15 days with the view to invite objections w.r.t. proprietary nature of the product from the OEC's or their authorized distributors. The comments/objections if any should be received in office of Store Officer, Store Section (DO), 1<sup>st</sup> Floor, Animal House Building, Near Biotechnology Building at AIIMS on or before 11.03.2026 upto 12:30 P.M. failing which it will be presumed that any other vendor is having no comment to offer and case will be decided on merits.

  
STORES OFFICER (D.O.)

24/2/26

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES  
ANSARI NAGAR, NEW DELHI – 110 029**

Proprietary Article Certificate (PAC) (For Spare/Consumables etc.)

1	The indented goods are manufactured by M/s	M/s Intuitive Surgical Sarl., Through M/s Intuitive Surgical India Pvt. Ltd.
2	Item Name	Da Vinci Xi Robotic Instruments ( Part No. mentioned in S.No. 3).
3	Model/Part/Catalogue No.	470179,471172,471006,471205,470347,400180, 470015,470361,471093,470001,470033,470347, 471049,470375;470395,470376,470381,480460, 48360W,4836B,470380,470361.
4	Reasons/Justification which makes the requirement Proprietary##	Market Survey has been done & found that no other manufacturer is manufacturing similar equipment specifications which can fulfill the vital requirement of user, same has been sign by TSEC.

*[Handwritten Signature]*

**Dr. PAWAN VASUDEVA**  
(M.Ch), M.R.C.S (Ed) U.K., MCh (Urology)  
Director Professor & HOD  
Department of Urology & Renal Transplant  
Jangpung Hospital, New Delhi-110029

*[Handwritten Signature]*

*[Handwritten Signature]*

It is certified that market survey has been done and found that no other manufacturer manufacturing similar / equipment specifications which can fulfill the vital requirements of end user.

It is certified that the purchase is proposed to be made on proprietary usage basis because any other material/equipment/instrument/Chemical etc. if used will lead to deviation and affect the integrity/accuracy, validity or analysis of the assignment/patient care.

3. We have assessed the market and we do hereby certify that Da Vinci Xi Robotic Instruments is a proprietary item of the manufacturer Intuitive Surgical Sarl, and cannot be substituted with a similar item from other vendors for its intended use.

##Note: 1.: TSEC should clearly mention the vital functional parameters requirements which end user essentially require and are manufactured by only one manufacturer mentioned in serial no.1.

*[Handwritten Signature]*

**Dr. MANOJ KUMAR**  
Senior Lecturer / Professor  
Department of Urology  
A.I.I.M.S., New Delhi-110029

*[Handwritten Signature]*

*[Handwritten Signature]*

**Dr. RISHI NAYYAR**  
Associate Professor  
Department of Urology  
A.I.I.M.S., New Delhi-110029

**Dr. SANJAY KUMAR**  
Additional Professor  
Department of Urology  
A.I.I.M.S., New Delhi-110029

**Dr. ANLESH SETHI**  
Professor & Head  
Department of Urology  
A.I.I.M.S., New Delhi-110029

**Dr. RAJEEV KUMAR**  
Associate Professor  
Department of Urology  
A.I.I.M.S., New Delhi-110029

**Dr. Prashant Singh**  
Assistant Professor  
Department of Urology  
A.I.I.M.S., New Delhi-110029



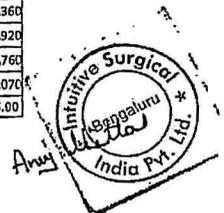
Intuitive Surgical India Private Limited  
 The Millennia Tower A , Level 5No.  
 1 & 2 Murphy Road, Bangalore-560 008  
 Phone : 080 4550 5100  
 GST NO: 29AADG17617P1ZV

Quote Details	
Quote ID	IS/I&A/2025/099
Quote Date	24 July 2025
Valid Until	23 August 2025
Sales Representative	Sharad Singh
Sales Representative Phone No#	999565822
Email	sharad_singh@intusurg.com

Customer Information	
Hospital Name	ALL INDIA INSTITUTE OF MEDICAL SCIENCES
Address	Sri Aurobindo Marg, Ansari Nagar,
Address Continued	Ansari Nagar East, New Delhi, Delhi 110029
GST Number	07AAATA4049H12Y
Contact Name	

Please Email all Purchase Orders to your local Sales Representative or to : Support.India@intusurg.com

Part Number	Qty	Description	Units In a Box	Number of Uses	Unit Price	Total	HSN CODE	GST RATE	INR	
									GST AMOUNT	TOTAL
1	471172	15 Maryland Bipolar Forceps	1	14	277,500	4,162,500	9018.90.23	5%	208,125	4,370,625
2	470179	20 Hot Shears™ (Monopolar Curved Scissors) - Requires Tip Cover Accessory (PN 400180)	1	10	269,400	5,388,000	9018.90.22	5%	269,400	5,657,400
3	471006	5 Large Needle Driver	1	15	237,000	1,185,000	9018.90.99	5%	59,250	1,244,250
4	471205	1 Fenestrated Bipolar Forceps	1	14	277,500	277,500	9018.90.23	5%	13,875	291,375
5	400180	10 TIP COVER ACCESSORY Used with Monopolar Curved Scissors (PN 470179)	10	1	16,700	167,000	9018.90.99	5%	8,350	175,350
6	470015	10 da Vinci X - da Vinci Xi Arm Drape	20	1	87,400	874,000	9018.90.99	5%	43,700	917,700
7	470361	20 5 mm - 8 mm Cannula Seal	10	1	15,600	312,000	9018.39.90	5%	15,600	327,600
8	471093	5 ProGrasp™ Forceps	1	18	268,100	1,340,500	9018.90.23	5%	67,025	1,407,525
9	470001	4 Potts Scissors	1	10	164,400	657,600	9018.90.22	5%	32,880	690,480
10	470033	3 Black Diamond Micro Forceps	1	15	252,800	758,400	9018.90.23	5%	37,920	796,320
11	470347	1 Tip-Up Fenestrated Grasper	1	10	185,200	185,200	9018.90.99	5%	9,260	194,460
12	471049	1 Cadlere Forceps	1	18	256,100	256,100	9018.90.23	5%	12,805	268,905
13	470375	2 12 mm and stapler cannula (160 mm) 1	1	NA	105,100	210,200	9018.39.30	5%	10,510	220,710
14	470395	1 OBTURATOR,12MM&STAPLER,STANDARD,BLADELES	1	NA	65,600	65,600	9018.39.90	5%	3,280	68,880
15	470376	1 OBTURATOR,12MM & STAPLER,STANDARD,BLUHT,	1	NA	65,600	65,600	9018.39.90	5%	3,280	68,880
16	470381	3 REDUCER,IS4000,12-8MM,DISPOSABLE,BOX OF 6	6	1	12,500	37,500	9018.39.90	5%	1,875	39,375
17	480460	4 SureForm 60 (Box of 6)	6	1	150,800	603,200	9018.90.29	5%	30,160	633,360
18	48360W	4 SureForm 60 White Reload (box of 12)	12	1	92,600	370,400	9018.90.99	5%	18,520	388,920
19	48360B	12 SureForm 60 Blue Reload (box of 12)	12	1	92,600	1,111,200	9018.90.99	5%	55,560	1,166,760
20	470380	2 SEAL,IS4000 PORTS,12MM&STAPLER,BOX OF 10	10	1	16,700	33,400	9018.90.99	5%	1,670	35,070
						18,060,900.00			903,045.00	18,963,945.00



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**Additional Information**

Prepared by Mr. Sunil Kumar

**Terms and Conditions**

**SYSTEM QUOTE TERMS & CONDITIONS**

**ADDITIONAL TERMS**

The da Vinci X Surgical System ("System") contains equivalent to new parts ("ETN parts") also known as reconditioned parts. ETN Parts are components, assemblies, or partial products which have had prior usage, but have been duly inspected, reworked, and tested by Intuitive as required so that their function, performance, and appearance will be essentially equivalent to that of new parts.

The da Vinci X Surgical System is subject to the same requirements as devices built only with new components.

**SYSTEM TERMS AND CONDITIONS:**

A signed Sales, License, and Service Agreement ("SLSA") between Intuitive and the Hospital is required prior to shipment of the System(s). All site modifications and preparation are the Customer's responsibility and are to be completed with the specifications given by Intuitive Surgical prior to the installation date. Delivery is subject to credit approval. Payment terms are by Irrevocable letter of credit payable draft at sight ("LC"), or by prepayment in full to Intuitive unless otherwise agreed with the Hospital. Ministry of Environment, Forest and Climate Change (MOEF) approval process if applicable, Customs Duty, Custom Clearing Charges and any associated taxes are borne by the Hospital and will be added to the Invoice, as appropriate. Each System includes the patient side cart, vision cart, and surgeon console(s). System enhancements required to support new features may be purchased at Intuitive Surgical's then current list price. The price of the da Vinci X Surgical System includes the initial installation of the System at Customer's facility and a one (1) year warranty for manufacturing defect. Customer acknowledges that the cleaning and sterilization equipment, not provided by Intuitive, is required to appropriately reprocess da Vinci Instruments and endoscopes. Please refer to the Intuitive Surgical Reprocessing website <https://reprocessing.intuitivesurgical.com> Customer is responsible for ensuring that its cleaning and sterilization program comply with all health and safety requirements.

**TRAINING CONDITIONS:**

The surgeon training fee amount is payable in INR at the applied exchange rate along with applicable taxes at the time of billing.

**SYSTEM UPGRADE TERMS AND CONDITIONS:**

A signed Purchase Order and an addendum to the existing Sales, License, and Service Agreement ("SLSA") is required prior to shipment of the System upgrade. All site modifications and preparation are the Hospital's responsibility and are to be completed with the specification given by Intuitive Surgical prior to the installation date.

Payment terms are net 30 days from Intuitive Invoice date unless otherwise agreed with the Hospital. The price includes: The System upgrade, the initial installation at Customer's facility and a one (1) year warranty for manufacturer defects. All taxes and shipping charges are the responsibility of the Customer and will be added to the Invoice, as appropriate. Delivery is subject to credit approval and availability and will be shipped CIF from Intuitive warehouse in the USA.

**MISCELLANEOUS**

Any term or condition contained in your purchase order or similar forms which is different from, inconsistent with, or in addition to these terms shall be void and of no effect unless agreed to in writing and signed by your authorized representative and authorized representative of Intuitive Surgical. The terms of this quote are subject to change.

The terms and conditions of this quote, including pricing, are confidential and proprietary information of Intuitive Surgical and shall not be disclosed to any third party without the consent of Intuitive Surgical.

For questions please contact your local sales representative.

**INSTRUMENTS AND ACCESSORIES GENERAL TERMS AND CONDITIONS**

**1. Scope**

1.1 The sales of Intuitive Surgical's ("INTUITIVE") Instruments and accessories (the "Products") to customer (the "Customer") (together the "Parties") are governed by these General Terms and Conditions of Sale (the "GTCs").

1.2 By placing a purchase order, Customer declares to be fully aware of the GTCs being an integral part of INTUITIVE's instruments and accessories pricelist and the acceptance thereof. If a written contract is in place between INTUITIVE and Customer covering the purchase of the Products, the terms of such contract shall prevail.

1.3 The fact that INTUITIVE does not avail itself at a given time of any of the provisions of the GTCs shall not be interpreted by Customer as a waiver by INTUITIVE of its right to avail itself of any of the said terms and conditions at a later date.

**2. Purchase Orders**

2.1 The Customer must send its purchase order to INTUITIVE:

- by email to [Support.India@intusurg.com](mailto:Support.India@intusurg.com) or
- by call to 1800 103 6952 (toll free)

2.2 Purchase orders are only binding to INTUITIVE upon express acceptance. This acceptance may result from the shipment of the Products. INTUITIVE reserves the right to reject purchase orders and/or shipment of the Products in the event:

- i) Customer is in default with any of its obligations towards INTUITIVE; and/or
- ii) Customer or Customer's purchase order contradict one or all of the GTCs stated herein or other contractual terms between Customer and INTUITIVE; and/or
- iii) force majeure; and/or
- iv) delivery restrictions imposed by law or competent authorities.

2.3 All purchase orders are subject to inventory availability.

**3. Deliveries**

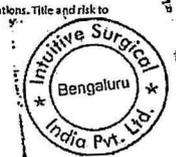
3.1 Delivery is subject to credit approval by INTUITIVE. In the event of receivership or compulsory liquidation, Customer must notify INTUITIVE without delay.

3.2 The standard delivery period is in four to six weeks from the day of 100% Advance and acceptance of the purchase order, being noted that INTUITIVE may make deliveries in whole or in part. This period is indicative and corresponds to an average processing time from order to delivery, depending on the final destination. In case of longer delivery timeline, INTUITIVE undertakes to make reasonable efforts to ensure delivery within a reasonable time.

3.3 Customer may inspect the Products delivered and, in the event the Products delivered are damaged, missing or different than the Products ordered, Customer may notify INTUITIVE immediately by making clear and precise reservations. Title and risk to the Products are transferred to Customer upon delivery, except in the event Customer makes any reservation according to this Section and returns the Products to Intuitive without any delay according to Section 9 below.

3.4 For Products delivered under these GTCs the DDP Incoterms 2020 apply, unless otherwise agreed by the Parties.

**4. Prices**



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- 4.1 All prices exclude GST, TCS, other taxes, duties and statutory levies that may be applied by the statutory authorities now or in the future.
- 4.2 INTUITIVE reserves the right to modify prices at its sole discretion and at any time and will inform Customer before the new price takes effect.
- 4.3 Hospital undertakes that the I&A shall be used as per manufacturer Instruction for use - IFU to ensure safety for patients
5. Payment modalities
- 5.1 Unless otherwise agreed by the Parties in writing, payment terms are 100% in advance by wire transfer.
- 5.2 In accordance with the legislation in force late payment interest applies without any notification thereof at an annual rate of twelve percent (12%) or the maximum rate permitted by applicable law whichever is lower.
6. Single-Use Products
- A "Single-Use Product" means any product that is labelled "for single use" or "single use only" or "do not reuse" or "disposable" or "sterile" or otherwise labelled to indicate that the Product is to be used only once in delivering patient care.
7. Change of Products
- INTUITIVE reserves the right to change, introduce, and/or discontinue any Product (including spare parts), the configuration thereof, 2/4 product line or business segment at its sole discretion.
8. Warranty for manufacturing defects
- 8.1 INTUITIVE warrants that the Products are in good working condition, free from defects in material and workmanship. Subject to the regulations and customs in force, INTUITIVE may make any modifications to the Products which prove useful or which would be imposed by a change in regulations.
- 8.2 Warranties are applied for manufacturing defects only from the date of invoice as follows:
- Endoscopes, camera, Simulator and further upgrades to the da Vinci Systems: 3-year Warranty;
  - Reusable Instruments & Accessories: 1 year warranty;
  - Single-Use Instruments & Accessories: 180 day warranty;
  - Training Instruments (not for human use): the warranty expires upon first use.
- 8.3 Customer undertakes to comply with all of the requirements set forth on the packaging and/or in the instructions for use of the Products and/or any further documentation or guidelines provided by INTUITIVE, particularly with regard to safety and storage of INTUITIVE'S Products. INTUITIVE excludes all warranties for incidents arising from acts of God or force majeure or which are damaged as a result of misuse, negligence, mishandling or storage.
9. Return Goods Policy
- 9.1 Without prejudice to the legal provisions applicable to hidden defects, if Customer discovers a defect in Products, except in the case of transport damage specifically referred to in article 3.3 hereof, the Customer must notify INTUITIVE within five (5) business days of the discovery. The Products are only taken back within the Warranty period in accordance with article 8.2 and if they have been cleaned and decontaminated in accordance with the then current local environmental and safety laws and standards prior to returning to INTUITIVE.
- 9.2 INTUITIVE may also accept returns in case of excess inventory provided that the Products have not expired and have been purchased within the last 12 months. In this case, the Products are only taken back if they are in their original packaging with no markings, seals intact and accompanied by all the Instruments and accessories included in the packaging. The Customer is also responsible for packaging the returned Products in a separate shipping container to prevent damage to original product packaging.
- 9.3 All returns must be authorized through INTUITIVE'S Customer Service. The request must be made by email to INTUITIVE'S Customer Service or through INTUITIVE'S Customer Portal to receive a Return Material Authorization number ("RMA number"). All returns require a valid RMA number for processing and must be received within 14 days of its issuance or the RMA could be subject to cancellation.
- 9.4 INTUITIVE will retain all returned Products.
10. Credit Policy, Credit for Excess Returns, Defective Returns and Warranty for Manufacturing Defects
- 10.1 INTUITIVE will issue credit against original purchase order according to article 9 on Return Goods Policy after full inspection of the returned Products is completed by INTUITIVE. Credit issuance will take place within a reasonable time, depending on the complexity of the case at hand.
- 10.2 For defective Products returned in the condition set out in article 9.1, INTUITIVE will issue credit based on failure analysis performed by INTUITIVE and Individual Product warranty terms (returns outside of warranty terms for manufacturing defects will be ineligible for credit). For instruments, credit will be issued for the remaining lives based on INTUITIVE'S calculation, plus one additional life to compensate for usage at the time the issue was identified. In all cases, only Products returned according to the conditions set out above in articles 9.1 and 9.3 will qualify for credit. INTUITIVE declines all responsibility for Products ordered for which the choice was not suitable or which are damaged as a result of misuse, negligence, mishandling or storage.
- 10.3 As for return of excess inventory, only the Products returned according to the conditions set out above in articles 9.2 and 9.3 will qualify for credit.
11. Advanced Exchange Program
- In addition to the above, repairs to Endoscope, Camera Head, and Skills Simulator may qualify for INTUITIVE'S Advanced Exchange Program. Endoscopes and Simulator which are part of the Instrument and Accessory Catalog have a 1-year warranty from the date of acceptance against manufacturing defects; the warranty does not cover physical and accidental damage. After the expiry of the warranty of 1 year, if they go faulty the Advanced Exchange Program shall apply. Once under the Advanced Exchange Program, Endoscopes and Simulator are not covered with the Annual Service Fee pricing. The Advanced Exchange Program allows for repair/replacement of these specific items with ETN (Equivalent to New) part at significantly lower price as compared to a new purchase. For any repairs under the Advanced Exchange Program, the rates per device at the time of repair would apply. The Customer shall raise a Purchase order immediately and pay upon the delivery of the repaired/replaced part. Such repaired product shall be covered by a one-year manufacturing defect warranty from the date of delivery.
- For more details, please contact Customer Service.
12. Liability
- 12.1 INTUITIVE shall under no circumstances be held liable for any damage resulting from any use or treatment that does not comply with the instructions for use of the Products as indicated on the packaging and/or in the Instructions.
- 12.2 All recommendations made by INTUITIVE with respect to the use and treatment of the Products are based on information, methods, and practices known to be reliable on the date of their release into service. Customer shall comply with INTUITIVE'S instructions and documentation in accordance with applicable regulations.
- 12.3 In no event shall the liability of INTUITIVE exceed the price paid for the Products. This limitation of liability applies for remedies specifically provided by INTUITIVE according to Sections 9 and 10 (credit or exchange of the Products). Customer acknowledges that the limitations set forth in articles 8 to 12 are essential conditions, without which INTUITIVE would not have offered the same price for the Products.
- 12.4 Nothing in these GTCs shall limit or exclude liability caused by willful misconduct or fraud or for injury to life, limb or health of a person.
13. Regulatory and Quality
- 13.1 Customer shall immediately, within the mandatory timelines established by law forward to INTUITIVE, information concerning all actual or threatened charges, complaints, or claims of any nature, which relate in any way to the Products, which could result in product liability, having caused or likely to cause death or degradation of the health of a patient, a user, or of any third party, and which come 3/4 to the Customer's attention.



- 13.2 Customer shall cooperate with INTUITIVE and its representatives, insurance carriers and advisors in investigating and defending any such charges, complaints or claims. Customer and its employees, representatives and advisors shall, at INTUITIVE's request, provide INTUITIVE with reasonable assistance in gathering information concerning such charges, complaints or claims and in giving oral or written testimony as to all facts in their possession concerning such charges, complaints or claims.
- 13.3 Upon receipt or discovery by any of the Parties hereto of any complaint, claim (either asserted or potential), notice of lawsuit or lawsuit involving any aspect of the Products sold to Customer, unless prohibited by law, the Party in receipt of such notice shall promptly notify to the other Party and both Parties shall provide complete access as may be provided under the law, to such records and other relevant information, including the right to make copies, at their own expense, as may be necessary or desirable to resolve such matters. Notwithstanding anything to the contrary herein, failure to give prompt notice shall not be ground for a denial of indemnity or defence unless the Party alleging the late notice can prove actual and material prejudice arising therefrom.
- 13.4 The Customer undertakes to inform INTUITIVE systematically and without any delay, of potential or existing defects, including without limitation, any malfunction, alteration in the characteristics or performance of any of the Products, caused by a non compliant use of any of the Products by Customer with the Instructions of use including trainings, provided by INTUITIVE.
14. Personal data  
INTUITIVE may process the personal data of certain members of the Customer's staff in connection with the performance of this GTCs and the completion of Purchase Orders. Intuitive's privacy notice is published under: [www.intuitive.com/privacy](http://www.intuitive.com/privacy).
15. Intellectual Property  
15.1 The Customer must respect all intellectual property rights relating to the Products, which remain in all circumstances the exclusive property of INTUITIVE, its affiliates, or its third party licensors.  
15.2 The Customer also undertakes not to depreciate or harm, in any way whatsoever, the brand image, logo and/or any other distinctive sign of INTUITIVE, without this list being exhaustive.
16. No adulteration or remanufacturing  
16.1 Instruments and Accessories are subject to a limited license to use those Instruments and Accessories with, and prepare those Instruments and Accessories for use with, the System. Any other use is prohibited, whether before or after the Instrument or Accessory's license expiration, including repair, refurbishment, or reconditioning not approved by Intuitive, and cleaning and sterilization inconsistent with the Instructions for use of the Products and/or any further documentation or guidelines provided by INTUITIVE. This license expires once an Instrument or Accessory is used up to its maximum number of uses specified in the documentation accompanying the Instrument or Accessory. Customer is responsible for reprocessing Instruments in accordance with the Instructions for use of the Products and/or any further documentation or guidelines provided by INTUITIVE.  
16.2 Out of concern for patient safety, Customer will not, nor will Customer permit any third party to, modify, disassemble, reverse engineer, alter, or misuse the Products, including increasing or attempting to increase the number of lives or uses prescribed by INTUITIVE.
17. Compliance with laws and regulations  
17.1 The Parties hereby undertake to strictly comply with any applicable law and regulation and in particular, any law and regulation applicable for the purpose of the purchase of the Products as well as medical devices laws and regulations.  
17.2 The Parties hereby undertake to strictly comply with applicable laws, regulations, standards and codes of conduct.
18. Severability  
If any provision of these GTCs is held by a court of competent jurisdiction to be invalid, then that provision will not affect the validity of the remaining provisions, and the parties will substitute a valid provision for the invalid provision that most closely approximates the intent and economic effect of the invalid provision.
19. Governing Law  
These GTCs including all questions concerning the construction, validity and interpretation of this Agreement will be governed by the laws of India and the courts at Bengaluru, Karnataka, India shall have exclusive jurisdiction on any matter arising under these GTCs.
20. Written Form  
Amendments or changes to these GTCs shall only be valid if made in writing and duly signed by the Parties.
21. Contact  
For questions, please contact Customer Service:  
• Email: [Support.India@Intusurg.com](mailto:Support.India@Intusurg.com)



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INTUITIVE SURGICAL INDIA PRIVATE LIMITED

Registered Office:  
6th Floor, St Andrews (Signature Block),  
Embassy Golf Link Business Park, off Intermediate Ring Road,  
Domlur, Challaghatta Village, Varthur Hobli,  
Bangalore - 560071  
Karnataka, India  
[www.intuitive.com](http://www.intuitive.com)

CIN: U62099KA2014FTC146332

Tel: +91 80 455 05 100

To,

Whomsoever it may concern

Sub: Warranty on Instruments and Accessories

Dear Sir / Madam,

We kindly wish to bring to your attention that the instruments and accessories are consumable items, possessing varying shelf lives and usage frequencies. Consequently, the warranty obligations differ for each item. All returns, complaints, and credits pertaining to returned instruments are efficiently managed under our enclosed Credit and Returns Policy for your review and consideration.

Yours Sincerely  
for Intuitive Surgical India Private Limited

Anuj Mittal

ANUJ MITTAL – SENIOR DIRECTOR FINANCE



INTUITIVE

**INTUITIVE SURGICAL INDIA PRIVATE LIMITED****Registered Office:**

6th Floor, St Andrews (Signature Block),  
Embassy Golf Link Business Park, off Intermediate Ring Road,  
Domlur, Challaghatta Village, Varthur Hobli,  
Bangalore - 560071  
Karnataka, India  
[www.intuitive.com](http://www.intuitive.com)

CIN: U62099KA2014FTC146332

Tel: + 91 80 455 05 100

**Proprietary Article Certificate**

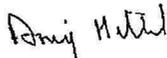
Validity Period (June 27, 2025 through June 27, 2026)

To whom it may concern:

This is to provide written confirmation that Intuitive Surgical India Private Limited, with its office at 6th Floor, St Andrews (Signature Block), Embassy Golf Link Business Park, off Intermediate Ring Road, Domlur, Challaghatta Village, Varthur Hobli, Bangalore - 560071 and Intuitive Surgical Sarl, with its offices at Chemin des Mûriers 1, 1170 Aubonne, Switzerland are exclusive representatives, exporters and distributors for Intuitive Surgical products and services sold and or licensed in India.

Furthermore, Intuitive Surgical Inc. confirms that it is the sole manufacturer of the *da Vinci<sup>®</sup> Xi<sup>™</sup>* Surgical System and the instruments and accessories compatible with the *da Vinci<sup>®</sup> Xi<sup>™</sup>* Surgical System, which are promoted, marketed, distributed, sold and serviced in India.

Sincerely,  
Intuitive Surgical India Private Limited



ANUJ MITTAL-SENIOR DIRECTOR FINANCE

**INTUITIVE**



**Report ID:** GEM/GARPTS/04042025/UJA0NZJ805EY

**Report Name:** Da Vinci Xi Robotic Instrument

**Generated By:** Gaurav Kumar Raghav , Department of Health and Family Welfare , Ministry of Health and Family Welfare

**Generated On:** 04/04/2025

**Valid till:** 04/05/2025

**GeM Availability Report and Past Transaction Summary**

GeM Availability Report and past transaction summary report is generated based on the specifications searched by the Buyer. The specification may be modified appropriately for searching relevant categories on GeM. Buyer may navigate to GeM category page by clicking on the category link to view category specifications and products/services available in the category.

Order Count and Order Value displayed is on a cumulative basis since GeM inception.

**1. Search String: Da Vinci Xi Robotic Instrument**

Search type: Product

1. There are categories available on GeM matching your requirements (as listed here). You can create a bid on GeM with a product closest matching your required specifications and add additional parameters in specifications through Corrigendum using RMS functionality.
2. If you feel that category TP needs updating you can submit category updating request also through RMS.
3. If you do not want to use any of the above option and want to proceed for procurement outside GeM, please suggest the specifications of the required product for creation of new category on GeM for future procurement.

Search Result: Category available/suggested on GeM but marked as "not matching requirements" by the buyer with undertaking as under:

*It is certified that I have thoroughly checked all probable categories suggested by GeM and I am satisfied that the product required is not covered / does not fall in any of the suggested categories and can not be procured under any of these categories even after inclusion of List of Values( LOV) wherever possible in category specifications of suggested categories. It is also certified that the technical specification requirement are such that these can not be covered by adding specification parameters using ATC in any of the GeM suggested categories. This is a one-time requirement hence new category creation is not proposed / or requirement is recurring but request for new category creation will be submitted separately post generation of GeMARPTS.*

**DR. PAWAN VASUDEVA**  
 MS (S), MCh (S) (Ed) U.K. (Urology)  
 Associate Professor & HOD  
 Department of Urology & Renal Transplant  
 All India Institute of Medical Sciences, New Delhi-110029

Category Name	Order Count			Order Value (in Lakhs)			
	Catalog Count	Direct Purchase	Reverse Auction	Bid	Direct Purchase	Reverse Auction	Bid
Advanced Manufacturing and Robotics	173	367	5	139	56	52	3,039
Agriculture Tech (AgTech and New Food)	45	17	0	4	29	0	157
Surgical Robotic Systems	5	0	0	1	0	0	1,184
Augmented/Virtual Reality	48	24	1	10	18	0	209
Package No. 5 Atal Tinkering Lab of Niti Aayog - Advance Prototyping Kit and Software - Robotics and AI	10	185	0	0	7.1	0	0
Renewables	36	5	0	7	2	0	198

*[Handwritten signature]*

**DR. RAJEEV KUMAR**  
 Assistant Professor  
 Department of Urology  
 All India Institute of Medical Sciences, New Delhi-110029

**DR. RAJESH SINGH**  
 Assistant Professor  
 Department of Urology  
 All India Institute of Medical Sciences, New Delhi-110029

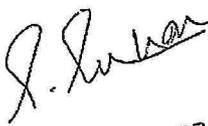
**DR. SIDDHARTH KANU**  
 Assistant Professor  
 Department of Urology  
 All India Institute of Medical Sciences, New Delhi-110029

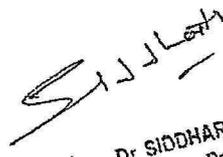
**DR. RISHI NAYYAR**  
 Assistant Professor  
 Department of Urology  
 All India Institute of Medical Sciences, New Delhi-110029

Category Name	Order Count			Order Value (in Lakhs)		
	Catalog Count	Direct Purchase	Reverse Auction	Direct Bid	Reverse Auction	Bid
Cybersecurity	35	101	0	7	15	0 79

4/4/25  
  
  
**डॉ. राजीव कुमार**  
**Dr. RAJEEV KUMAR**  
 आचार्य/Professor  
 मूत्ररोग विज्ञान विभाग/Department of Urology  
 अ.भा.आ.सं., नई दिल्ली/A.I.I.M.S., New Delhi-110029

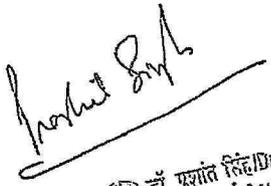
  
  
**डॉ. रishi नेव्यर**  
**Dr. RISHI NAYYAR**  
 आचार्य/Professor  
 मूत्ररोग विज्ञान विभाग/Department of Urology  
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**डॉ. श्रीधर प/Dr. SRIHARSH P**  
 सह आचार्य/Assistant Professor  
 मूत्ररोग विज्ञान विभाग /Department of Urology  
 एन.सी.आई. इन्सुलर / NCI, Jhajjar  
 अ.भा.आ.सं., नई दिल्ली/A.I.I.M.S., New Delhi-110029

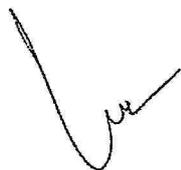
  
  
**डॉ. सिद्धार्थ जैन**  
 अतिरिक्त आचार्य/Additional Professor  
 मूत्ररोग विज्ञान विभाग/Department of Urology  
 अ.भा.आ.सं., नई दिल्ली/A.I.I.M.S., New Delhi-110029





  
  
**डॉ. प्रशांत सिंह/Dr. Prashant Singh**  
 सह आचार्य/Assistant Professor  
 मूत्ररोग विज्ञान विभाग/Department of Urology  
 एन.सी.आई. इन्सुलर / NCI, Jhajjar  
 अ.भा.आ.सं., नई दिल्ली/A.I.I.M.S., New Delhi-110029

  
**(Rohan Kumar)**  
**DDG(Dr.)**  
**Dte GHS**





  
**DR. PAWAN VASUDEVA**  
 M.S. (Surg), M.F.C.S. (Urology), MCh (Urology)  
 Professor & MOD  
 Department of Urology & Renal Transplant  
 VMMC & Safdarjung Hospital, New Delhi-110029

INTUITIVE.

## MANUFACTURER'S AUTHORIZATION FORM

Valid from : 27-06-2025 to 27-06-2026

Dear Sir,

We, Intuitive Surgical Sarl, located at Chemin des Muriers 1, 1170 Aubonne, Switzerland, who are proven and reputable manufacturers of **da Vinci Xi Robotic Surgical System with Accessories** having factories at 1020, Kifer Road, Sunnyvale, California 94086, hereby authorise Messrs. Intuitive Surgical India Pvt. Ltd. located at 6th Floor, St Andrews (Signature Block), Embassy Golf Link Business Park, off Intermediate Ring Road, Domlur, Challaghatta Village, Varthur Hobli, Bangalore - 560071 to submit a quote, bid or tender and enter into a contract with you against your requirement for the above goods manufactured by us.

No company or firm or individual other than Intuitive Surgical Sarl, Chemin des Muriers 1, 1170 Aubonne, Switzerland through Messrs. Intuitive Surgical India Pvt Ltd. are authorized to quote/bid with respect to above goods manufactured by us

Thanking you

For Intuitive Surgical Sarl

**Signature:** *Simon Pietri**Electronically signed by: Simon  
Pietri  
Date: Jun 27, 2025 09:41 GMT+2***Email:** Simon.Pietri@intusurg.com**Title:** Sr. Manager Contract Administration**Company:** Intuitive Surgical, Sarl.

Authorized Signatory

Intuitive Surgical Sarl  
Chemin des Muriers 1  
1170 Aubonne  
Switzerland

[www.intuitive.com](http://www.intuitive.com)  
Tel +41 21 821 2000  
Fax +41 21 821 2001  
CHE-113 407 162 TVA

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**INTUITIVE SURGICAL INDIA PRIVATE LIMITED**

Registered Office:  
6th Floor, St Andrews (Signature Block),  
Embassy Golf Link Business Park, off Intermediate Ring Road,  
Domlur, Challaghatta Village, Varthur Hobli,  
Bangalore - 560071  
Karnataka, India  
[www.intuitive.com](http://www.intuitive.com)

CIN: U62099KA2014FTC146332

Tel: + 91 80 455 05 100

To.

Whomsoever it may concern

**Sub: Not blacklisted declaration**

Dear Sir / Madam,

As on date, we declare that Intuitive Surgical India Pvt. Ltd. has not been blacklisted/ debarred /banned for the items quoted by us, in the past five years for any reason by any Central/State Government or any of their organization.

There are no liquidation /insolvency or bankruptcy proceedings filed or pending against us by any creditor/Bank /Financial Institution.

Yours Sincerely  
for Intuitive Surgical India Private Limited

*Anuj Mittal*

ANUJ MITTAL - SENIOR DIRECTOR FINANCE



INTUITIVE

INTUITIVE SURGICAL INDIA PRIVATE LIMITED

Registered Office:  
6th Floor, St Andrews (Signature Block),  
Embassy Golf Link Business Park, off Intermediate Ring Road,  
Domlur, Challaghatta Village, Varthur Hobli,  
Bangalore - 560071  
Karnataka, India  
[www.intuitive.com](http://www.intuitive.com)

CIN: U62099KA2014FTC146332

Tel: + 91 80 455 05 100

To,

Whomsoever it may concern

Sub: Rate Reasonability Certificate

Dear Sir / Madam,

This is to certify that the price list for the items mentioned in the quote attached have not been decreased as of date for other government customers under the current market and macro-economic conditions and at the same terms and conditions. In case it is decreased the benefit for the same will be passed on to the institute/hospital.

Yours Sincerely  
for Intuitive Surgical India Private Limited

*Anuj Mittal*



ANUJ MITTAL – SENIOR DIRECTOR FINANCE

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13

**INTUITIVE SURGICAL INDIA PRIVATE LIMITED**

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6th Floor, St Andrews (Signature Block),  
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Bangalore - 560071  
Karnataka, India  
[www.intuitive.com](http://www.intuitive.com)

CIN: U62099KA2014FTC146332

Tel: + 91 80 455 05 100

To,

Whomsoever it may concern

**Sub: Fall Clause Declaration**

Dear Sir / Madam,

As on date, we declare that Intuitive Surgical India Pvt. Ltd. is not supplying Instruments and Accessories for its Robotic Surgery system at rates lower than what is quoted, to any other similar Government Institution under the current market and macro-economic conditions and at the same terms and conditions.

Yours Sincerely  
for Intuitive Surgical India Private Limited

*Anuj Mittal*

ANUJ MITTAL – SENIOR DIRECTOR FINANCE



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